



Oldham County EMS

Community Paramedic Program
Transitional Care Program
Mobile Integrated Healthcare
Todd Early

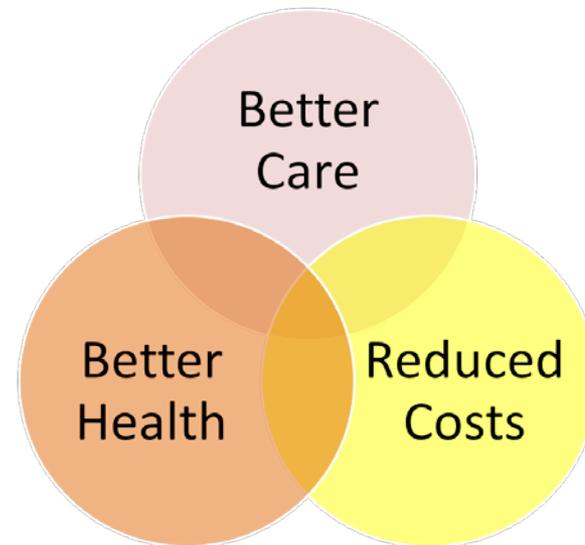


Baptist Health La Grange

- 120 licensed beds - 90 acute care, 30 skilled nursing
- Manage Oldham County EMS
- Active Readmission Team of which Oldham County EMS staff is member



- Definition- Mobile Integrated Healthcare is based on an advanced assessment of the global needs of the patient and facilitating access to appropriate healthcare resources. Three areas identified (Readmissions reduction, Super users, Prevention)
- Background- Pilot program through Kentucky Board of EMS. Currently there are 5
- How patients are selected
 - Selected by BHLAG Quality and Case Management, Patients identified as likely to readmit. Patients generally have multiple comorbidities and no other resources available. We accept as many as 5 patients at a time.
- Providers- Experienced Paramedics that are critical care certified. They have completed the OCEMS CP initial program.
- OCEMS visits- Initial at the bedside with hospital personnel. Then Days 3,7 and 14 post discharge
- What we provide:
 - 1. Medication Reconciliation**
Reconcile hospital med list with patient (Provided at hospital)
Verify patient has meds prescribed
 - 2. Vital sign assessment- Communicate with PCP**
Check BP, HR SPO2
 - 3. Teach Signs and Symptoms**
Reinforce hospital discharge education (Provided at hospital)
Review signs and symptoms that require medical attention
Display symptom handout and reinforce action plan
 - 4. Support resource Intro**
Introduce and inform of support options
Facilitate/ provide contact info
 - 5. Evaluate for High risk factors**
High Risk medications
Clinically complex needs
Risk for falls- Refer to Fall program
Oxygen safety
Fire Safety



- Data Collection
 - Kentucky Board of EMS
 - Continuous data collection with BHLAG
 - Presently 37 patients seen, 5 Readmits
- Trends Identified
 - “Overload on discharge and not reviewing materials, access to PCP’s/ Specialists, Lack of time with PCP’s and questions not being answered
- “Good catches”
 - 3 Significant medication errors identified and corrected, Identified severe sleep apnea issue, lack of equipment to administer medications
- Additional benefits
 - Service recovery
 - Satisfaction scores



What are the Benefits? Is There a Financial Effect?

- Working on financial impact now
- Effectiveness Survey produced.
- Total of 80 points possible on each evaluation (1 point for poor, 2.3.4. 5 points for excellent,
- Total average points scored on each evaluation is 79 (based on aggregate summation)
- Comments from the patients;
 - Every Paramedic that came to my house was Wonderful –
 - Great Medic and great program. Hope it continues! –
 - Wish Medic could visit more. He did a great job! –
 - Strongly recommend this program! Very helpful and informative. I hope the County continues this program, it would be helpful to many –
 - This is a great program. I looked forward to a visit. He was very helpful
A wonderful experience! –