

# Know Your Numbers

November 2017

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JennieStuart

*Health*



### Who we are:

- Acute care, community hospital
- Private
- Not for profit
- Licensed for 194 beds
- Located in Hopkinsville, KY
- Celebrating 103 years of service to our community
- 900 employees



# Readmissions

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## **GOAL:**

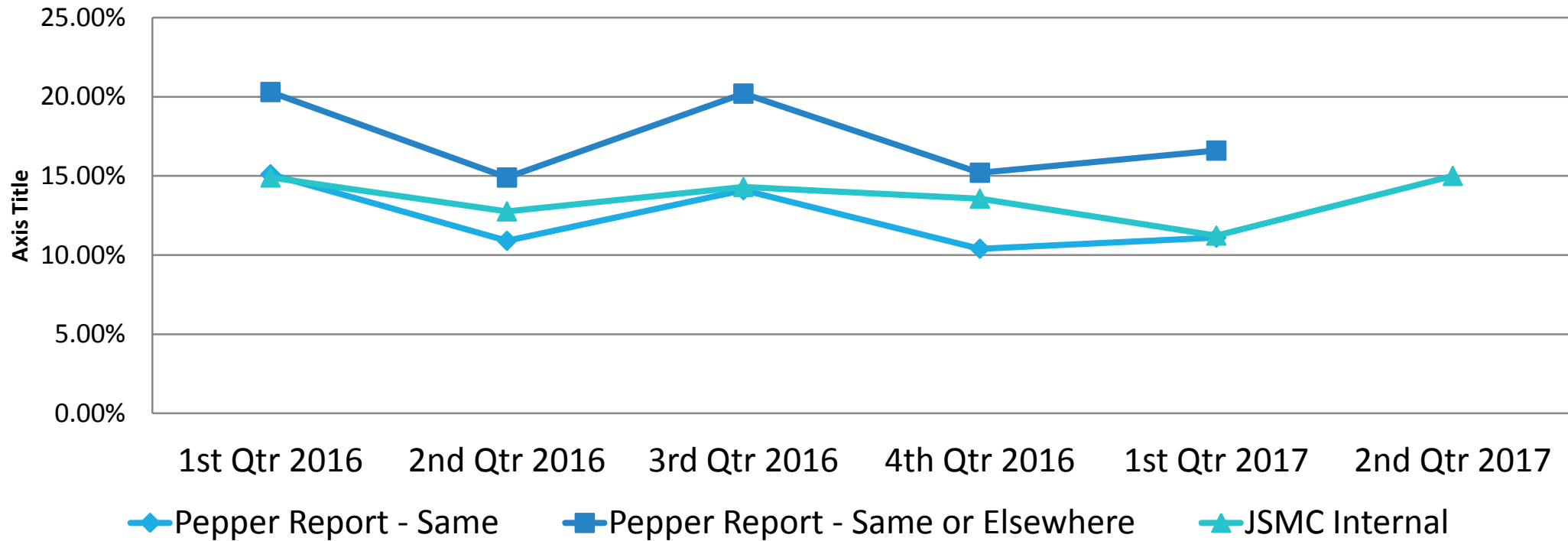
To decrease the Medicare All-cause 30-day readmission rate at JSMC to improve patient continuity of care and improve outcomes.

## **Aim**

To decrease Medicare All-cause 30-day readmissions by 5% by December 31, 2017.

# Readmissions

## All-Cause Medicare Readmission



# Readmissions

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1. Calculate the number of readmissions you need to avoid
  - Take your # of current readmissions each month x readmission reduction goal = # to reduce

2. Know your 2018 Hospital Readmission Reduction Penalty amount.

[https://dag.advisory.com/2013\\_G\\_DAG\\_Gmap/Home/MapView?mapname=p4pfy18](https://dag.advisory.com/2013_G_DAG_Gmap/Home/MapView?mapname=p4pfy18)

# Readmissions

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## ***Know your Numbers.....***

- September 2017
  - 23 total 30-day readmissions
    - 5% = 1 less readmission a month
  - 17 Medicare 30-day Readmissions
    - 5% = 1 less readmission a month

# Readmissions

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## ***Know your Numbers.....***

### Cost/Benefit Ratio

- JSMC Medicare Spending per Beneficiary = \$20,702.88
  - Pneumonia \$13,000/per episode
    - 5% Reduction = \$156,000 annual savings

# Readmissions

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## ***Share your Numbers.....***

- Administration
- Medical Staff
- Quality Improvement Council – Administration, Medical Staff and Board members



# Readmissions

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## **GOAL:**

To decrease the Medicare pneumonia 30-day readmission rate at JSMC to improve patient continuity of care and improve outcomes.

## **Aim**

To decrease Medicare pneumonia 30-day readmissions by 5% by March 31, 2018.



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# Readmissions

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1. Identify the providers with the highest all cause readmission rates **(Done)**
2. Identify the most frequent readmission category **(Respiratory)**
3. Identify the most frequent readmission diagnosis **(Pneumonia)**
4. Compare Numbers – Improvements and Cost Analysis **(\$13,000 per Pneumonia Readmission)**
5. Identify the DC dispositions, days to readmit, F/U appts at discharge from JSMC, point of readmission (Direct Admit, CVC, ED), provider requesting the readmission admit (indicate Physician, PA, APRN). **(Done)**
6. Identify the nursing unit with the highest respiratory (Pneumonia) 30-day readmissions **(Done)**
  - RN turnover
  - Workflow Process
  - Discharge Process
7. Perform a process flow diagram that includes a Failure Mode Effect Analysis (FMEA) **(Done)**
  - Discharge Process Flow Diagram (initial) – 4th QTR 2016
  - New Discharge Process Flow Diagram
  - Plan of Action - when a patient is a readmission through the ED



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